Migration plan for service providers using api username and password for OTTO Market partners

Attention should be paid to:

We can only map the processes that are the same for all retailers and take place in the OTTO Market API or in OTTO Partner Connect. All other processes are very individual and can therefore not be described in detail.

If you have any questions, please contact us at: partnerintegration@otto.market

Last updated 15.12.2023

Content

Preamble

This document is aimed at service providers who´re using the "old-" so called "legacy"-flow to fetch an access token. The old flow includes the usage of API Credentials (api user and password) you´ve been given by our mutual partners – the retailers selling their goods on OTTO Market – to POST and GET data in the name of those sellers.

- The top priority is to ensure the smooth operations of our mutual partners
- If in doubt or if any questions arise you can always contact us: partneringration@otto.market
- Don´t rush the migration step. Ensure everything run smoothly before contacting / migrating to many partners
- Remember that "only" the authentication, the token retrieval is different to what you´re used to. But be aware that the migration includes multiple actions to be taken by you and your partners

Read our docs and get familiar with the new authorization flow

You´ll find our api docs here.

Test the new authorization flow on the sandbox

Please read our specified guide for testing the new flow on the sandbox. You´ll find the guide in our download section on developer.otto.market here:

https://developer.otto.market/de/ressourcen/downloads.html

Finding an OTTO Market partner

- Find one or more (pilot) partner/s willing to test the new authorization flow with you. We recommend starting with only one partner at first. Ensure service runs smoothly for that partner before testing with additional pilot partners.
- Pilot partner/s should need the full functional scope of the app. Alternatively, several pilot partners should be brought in to ensure the full functional scope of the app.
- Please get in touch with partnerintegration@otto.market to discuss the pilot phase further.

Testing the new flow on production with a pilot partner

You should be familiar with the developer market flow by now if you´ve followed through our guide for testing within the sandbox mentioned above. The actions and steps needed to enable a productive app are mostly the same with one minor difference:

For the product environment you´ll have to remove the prefix „sandbox" from the URLs.
The base URL for production is this: https://api.otto.market

1. Follow the instructions from the sandbox guide but change the URL accordingly
2. If you´ve successfully established a connection use the installation access token to GET request innocuous (e. g. list of allowed brands) data
3. Pause the token retrieval via the known path for a short duration so that you can test the retrieval of a token via the new path
4. Make sure that the token you receive via the new authentication flow is used for all requests
5. Prevent the old way from retrieving tokens for the pilot merchant and check regularly that the operation is running unaffected

Migrate partners to new flow

1. Contact partneringration@otto.market so we can plan the migration of the remaining partners from the old flow to the new flow
2. Contact your remaining partners (exclude already migrated pilot partners) to install and consent to your production app
3. Migrate the partners

Shutdown of the old flow

1. Make sure that all queries happen only with tokens received via the new flow
2. Remove the now redundant connection that was formerly used for token retrieval
3. Ensure that the partners' old API credentials have been removed from your database
4. Inform partneringration@otto.market that you´ve migrated all partners to the new authentication flow